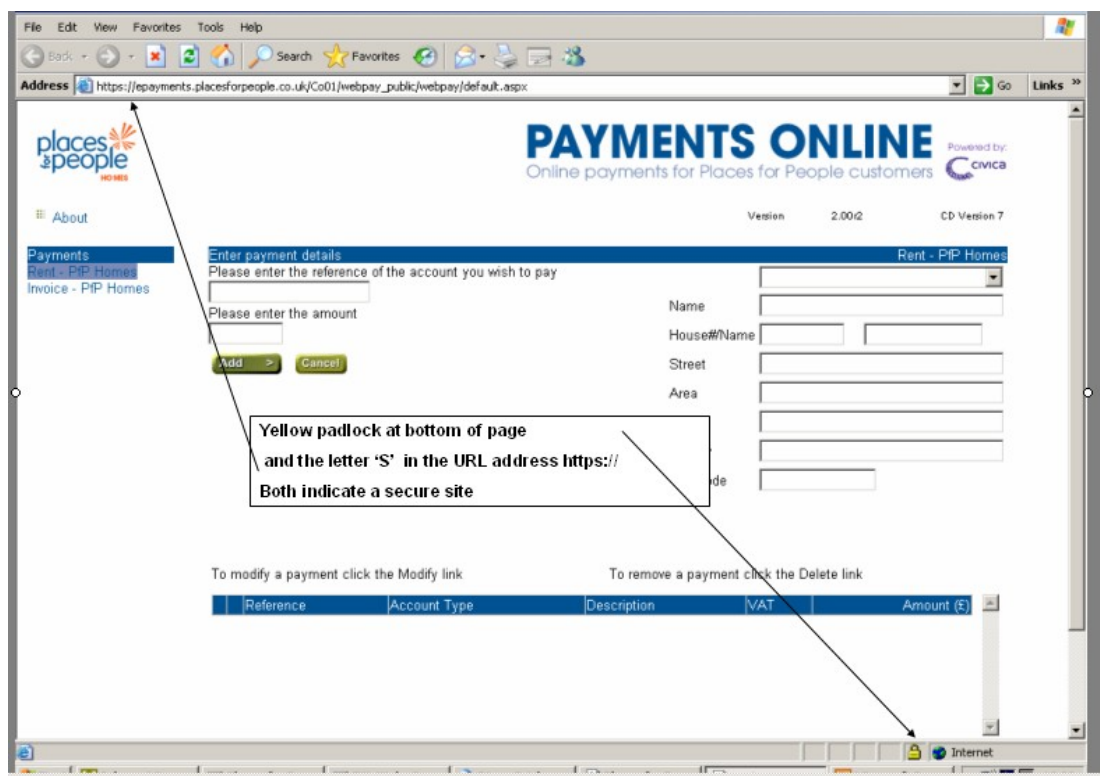


Website Security – Payments online

When you go onto our payments online site and click for example 'Rent and Service Charges' you then have a list of companies to pay. Once clicking one of the companies to pay for example 'Places for People Homes' - 3 things will happen to show you that the website is secure:

- Firstly a security alert grey box will pop up to say you are about to enter a secure area
- A yellow padlock will appear on the bottom grey bar next to the world symbol to confirm that the site is secure
- The web address will have the letter 's' added to the start of the URL 'http://'" becomes 'https://'" again to confirm this site is secure.

These security symbols tell the customer that we take web security seriously.



Why?

These symbols show that we have bought and implemented what is known as an SSL Certificate – (Secure Sockets Layer), which is the standard security technology for creating an encrypted link between our website and the internet (also referred to as a web server and a browser). This link ensures that all data passed between the web server and browser remains private and integral.

SSL is an industry standard and is used by millions of websites in the protection of their online transactions with customers.