



**EasyRead
version**

Treating people right

How we can help



Information for people who rent or own their own home



About this booklet

This is part of a set of booklets. We hope they will be useful to you.



There is more information about the other booklets and how to get them at the back of this booklet.

What is bullying?



Bullying can be someone:

- damaging your home or garden



- writing words on your home or garden



- calling you names



- making threats to you



- hurting you.



This is sometimes also called harassment.

This can happen in your home or on the streets where you live.



It can happen to adults or children. Adults and children can also bully other people.

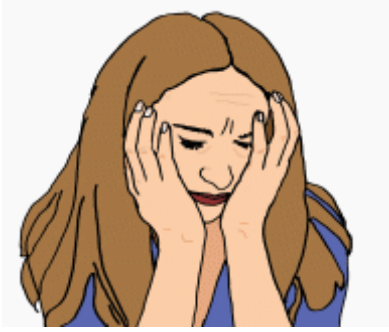


We know that people are picked on because of their religion, mental health, learning disability, cultural background, because they are gay, lesbian or bisexual, gender, or because they have HIV or Aids.



For example, if someone feels that they have been treated in a racist way or someone else does, we see it as racism.

What you can do



If you are bullied or harassed you can feel upset or angry. We can help you.



The sooner you tell us about it the sooner we can help you. You can call us at any time day or night. Our workers will usually get in touch with you within 1 day.



You can also tell the police or another organisation.



Write it down

If you can, write down or ask someone to help you write down everything that happens with the dates and times.



When we visit you we will give you a form to fill in and make a plan with you.

What we will do to help



When we have made a plan with you we will let you know what is happening.



We will help to support you and help you find other people who can support you.



We will also find out if the law can help you.



Always remember that it helps if you tell people that you are being bullied.



How to get in touch with us

You can call our Contact Centre at any time of day or night.



The call will be free from any home telephone.



The numbers are:

Places for People Homes

0800 432 0002



Places for People Individual Support

0800 432 0003



Textphone

0800 432 0008



If English is not your first language we will make sure that there is someone to help with translation.

Other booklets

There are also other booklets about:



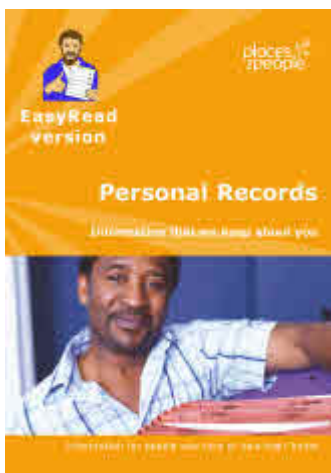
Moving home



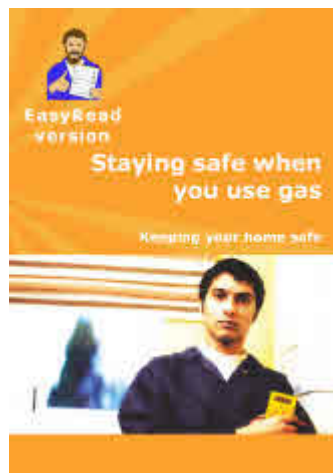
Good service



Homes for rent



Personal records



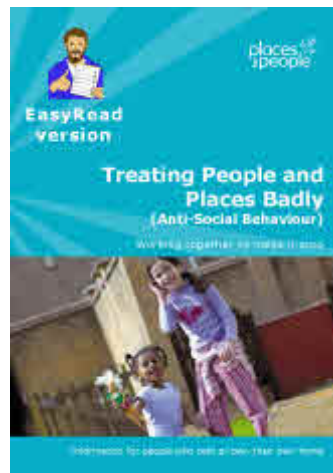
Staying safe when you use gas



Know your rights



Housing benefit



Treating people and places badly



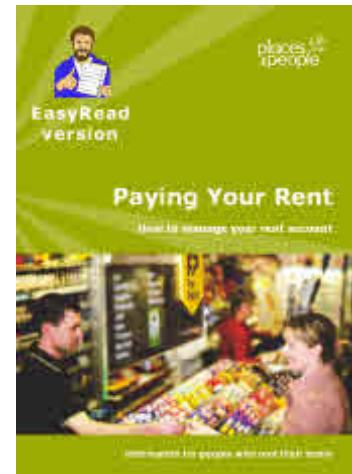
Complaints and making our service better



Swapping homes



Living with a disability



Paying your rent



Managing your money



You can get the other booklets at your local area office.



Or you can get the booklets from our website at:

www.placesforpeople.co.uk



Credits

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